



An Intensive 5-Day Training Course

# Quality Assurance and Quality Control using ISO 9001:2015 as a Framework

Making the Transition for Improving Quality Assurance and Control



## PROGRAMME SUMMARY

This EuroMaTech training course covers the essential requirements of the new ISO 9001:2015 and will enable existing users of the approach to consider how the revised document will impact upon the existing quality management arrangements. For those new to quality management the curriculum focuses upon tested methodologies that can be employed in any organization to assure the delivery of quality products and services through a systems approach. The role of internal auditors in assisting the organisation in sustaining performance and meeting objectives is emphasised.

Date	Venue	Fee(\$)
03 - 07 Jul 2022	Dubai	US\$ 4,950
30 Oct - 03 Nov 2022	Dubai	US\$ 4,950

## INTRODUCTION

With over a million organizations worldwide certified to the ISO 9001 quality management systems standard, no organisation can afford to pay the price of not recognizing that managing quality assurance and control are essential requirements for those producing and selling goods and services. The essence of quality management is processes, people, management system and performance evaluation and the revised ISO 9001:2015 is a significant change to the earlier version in addressing the key items that need to be addressed in your quality system. Those organizations that are making the transition to the new standard need to fully understand the differences and what is required particularly on context, interested parties, leadership and risk based thinking.

The ISO 9001 quality management system formalizes specific techniques for process monitoring, control, measurement and improvement. Internal and third party auditing provide assurance that systems are maintained and improved.

Participants on this EuroMaTech training course will learn about:

- The new ISO high level structure and the resulting changes in the new ISO 9001:2015
- Transition from the previous standard, ISO 9001:2008
- Design and monitoring of controls
- The process approach and process improvement
- The benefits of establishing and maintaining an effective internal audit programme

Virtual learning service available



## TRAINING METHODOLOGY

Participants will learn by active participation during the programme through the use of case study materials, exercises and discussion on “real life” issues in their own organizations.

## WHO SHOULD ATTEND

- Those responsible for achieving quality objectives
- Those with assigned roles in maintaining a quality management system
- Those with responsibility for making the transition to the new ISO 9001:2015
- Those interested in business improvement
- Those designated as quality management systems auditors

## PROGRAMME OBJECTIVES

- Be familiar with the requirements of the new ISO 9001:2015
- Understand methods for improving the interaction in business processes
- Analyse quality controls for adequacy and suitability
- Review techniques for process analysis, monitoring and measurement
- Practice auditing techniques
- Consider differing approaches to improvement of the organization

## In-house Training

EuroMaTech is capable of conducting this training programme exclusively for your delegates. Please e-mail us on [inhouse@euromatech.ae](mailto:inhouse@euromatech.ae) for further information and/or to receive a comprehensive proposal.



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[info@euromatech.ae](mailto:info@euromatech.ae)

**Website:**  
[www.euromatech.com](http://www.euromatech.com)

## QUALITY CERTIFICATIONS & ACCREDITATIONS



# COURSE OUTLINE



## Day 1

### A Process Approach to Managing Quality

- An introduction to quality management systems
- The new ISO high level structure for management systems standards and links with the framework for the new ISO 9001:2015
- The process approach
- The organisation as a set of inter-related processes
- Risk and opportunities in your quality management system

## Day 2

### Designing and Implementing ISO 9001:2015

- The PDCA approach
- Risk based thinking
- The organisation and context
- Needs and expectation of interested parties
- The significance of effective leadership in a quality management system
- The role and responsibilities of leaders in the new ISO 9001:2015

## Day 3

### Planning and Operating ISO 9001:2015

- Establishing policies
- Planning for a quality management system
- Addressing risk and opportunity within a quality management system
- Supporting your system – resources and competence
- Operations, planning and control

## Day 4

### Performance Monitoring, Quality Assurance and Analysis

- Measurement and monitoring of processes
- Measurement and monitoring of products
- Measurement and monitoring the satisfaction of interested parties
- Analysis and reporting of data
- Continual improvement of the system
- Continual improvement of the organisation

## Day 5

### Internal Audit as a Management Tool

- Management and planning of an internal audit
- Auditing in practice
- Opening meetings
- Collecting data
- Feedback on the audit
- Audit reporting

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This fee is inclusive of instruction materials, documentation, lunch, coffee/tea breaks & snack. All Fees are subject to 5% Value Added Tax (VAT).\*

### Your Details

Name (Mr/Ms):.....  
Position:..... Organisation:.....  
Address:.....  
City / Country: .....  
Telephone: ..... Email: .....

### Mode Of Payment

- Please find enclosed a cheque made payable to EuroMaTech
- Please invoice me
- Please invoice my company as follows:

Contact Name: .....  
Company Name: .....  
Address: .....  
Email: .....

#### Documentation

High Quality material has been prepared by the Seminar Leader for distribution to delegates.

#### Certificates

A Certificate of Completion will be issued to those who attend & successfully complete the programme.

#### Schedule

Our Course timings commences at 08:30 and concludes at 14:00, followed by lunch on a daily basis.

#### Hotel Accommodation

EuroMaTech has negotiated special rates for a limited number of rooms in the hotel. Early registration will help to secure a room at the reduced rate.

#### Registration & Payment

Please complete the registration form on this page & return it to us indicating your preferred mode of payment. For Further Information, email us at [info@euromatech.ae](mailto:info@euromatech.ae).

#### Cancellation Policy

Request for seminar cancellation must be made in writing & received at EuroMaTech three weeks prior to the seminar date. A U.S.\$250/- processing fee will be charged per delegate for each cancellation. Thereafter, we regret that we are unable to refund any fees due, although in such cases we would be happy to welcome a colleague who would substitute for you.

#### Disclaimer

EuroMaTech reserves the right to alter the content, location of the Seminar, or the identity of the speakers in case of events beyond our control.

#### Contact Us:

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\*VAT Announcement: The Government of UAE have introduced Value Added Tax (VAT) on goods and services from 01-January-2018. In compliance with the legislation issued by the UAE Government, we will be applying a 5% VAT on the fees for all our programs and services offered from January 2018 as applicable and stipulated in the FTA circulars.