



EuroMaTech

Training Seminars & Conferences

An Intensive 5-Day Training Seminar On

Leadership & Crisis Management in Emergency Situations

(Including Pandemic Planning)

16 - 20 May 2021, Dubai



 View Details

www.euromatech.com

An ISO 9001:2015
and ISO 29993:2017
Certified Company

Leadership & Crisis Management in Emergency Situations

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INTRODUCTION

This training course will provide professionals with the knowledge, skills, and attitudes required to manage and lead teams and organisations before, during, and after a crisis or emergency. All leaders are sooner or later confronted with the need to lead and manage their team or organisation during a crisis or emergency. The leadership skills and competencies that are required in these demanding circumstances are much more challenging of the leader than normal everyday leadership.

This course will also cover the basics of the COVID 19 Virus currently impacting the world

Most of our lives are a combination of work, family and community involvement. A pandemic can affect all of these areas. Being informed and knowing what to do during a pandemic can help minimize the impact.

This course describes what a pandemic is, how an influenza virus spreads, and the impact a pandemic may have on workplaces, our communities and us as individuals.

Topics include:

- What is a pandemic?
- The influenza virus and how it spreads
- Being prepared
- What might happen
- What can we do?
- Staying healthy
- How to help stop the spread of the virus

Our case-studies and group discussions will examine recent Crisis and Emergencies which necessitated leaders to make rapid decisions, many times without all the relevant up to date information, while accepting significant risk in order to achieve a favourable outcome for themselves, their team, their organisation and all stakeholders. Do not miss this opportunity, are you fully prepared?

This training course will also feature:

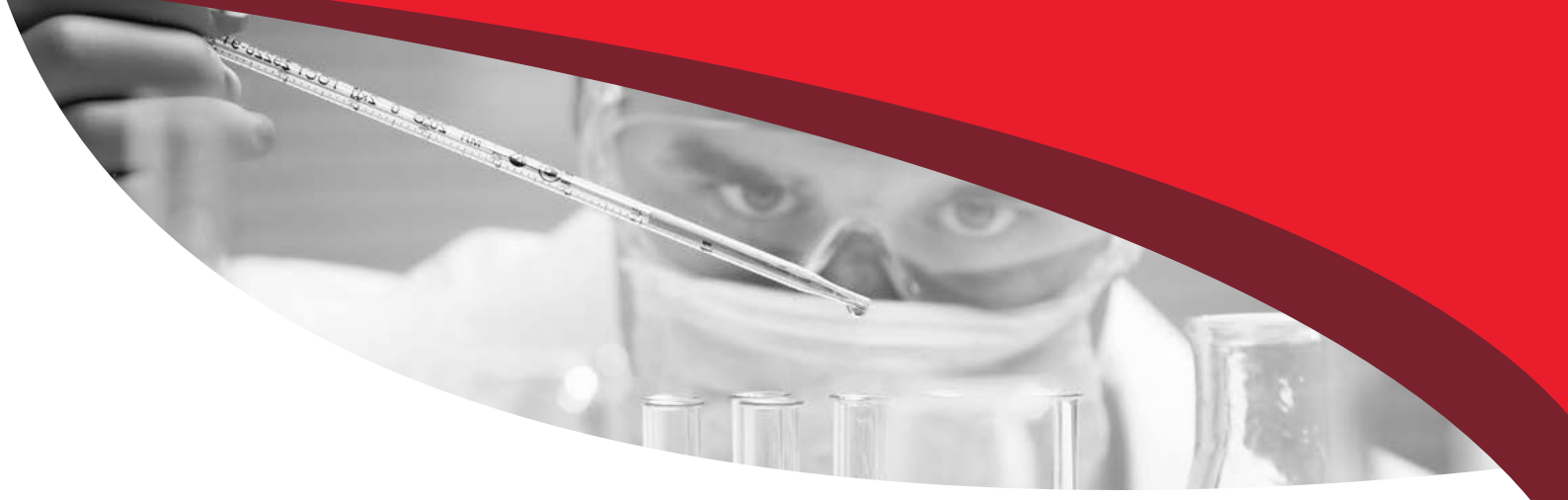
- Exercising leadership under emergency and crisis situations
- Assessing, prioritizing risks and threats before, during, and after a crisis
- Making decisions quickly and efficiently and knowing when and how to involve others and to delegate effectively
- Communicating and collaborating with legal and government authorities, media, and other agencies and organisations
- Conducting emergency and crisis management operations

WHO SHOULD ATTEND?

Executives, Managers and Supervisors who must build and lead dynamic and high performing teams and organisations in risky situations with a high probability of crises or emergencies are encouraged to attend to this course.

This training course is suitable to a wide range of professionals but will greatly benefit:

- Line managers, team leaders and supervisors in organisations of all sizes
- Emergency & Crisis Management professionals in the public & private sectors
- HSE, Fire & Security Professionals
- Project and programme management professionals
- Professionals in health care, public safety, and government agencies



PROGRAMME OBJECTIVES

By the end of this training course, participants will be able to:

- Understand individual and collective psychology and organisational dynamics in crises and emergencies
- Know the main characteristics of an influenza (flu) pandemic
- Understand how the flu virus spreads
- Be able to establish a business continuity plan to help prepare your workplace
- Analyse and make rational decisions in before, during and after crises and emergencies
- Lead teams and organisations in crises and emergencies
- Solve problems and manage crises and emergencies
- Understand and apply ethical factors in crisis and emergency leadership

TRAINING METHODOLOGY

This training course will utilise a variety of proven adult learning techniques to ensure maximum understanding, comprehension and retention of the information presented. This includes speaker input, facilitated discussion, syndicate work and practical exercises, videos, self-tests, all with an emphasis on delegate involvement throughout.

PROGRAMME SUMMARY

Executives at all levels of the organization are employed to manage crises and often do so on a daily basis. Their skills are really tested when they have to manage significant crises that have the potential to disrupt the organization's value creation process, income sources, operating expenses, stock price, competitive position and ongoing business. The most effective crisis management occurs when potential crises are detected and dealt with quickly - before they can impact the organization's business. crisis management involves dealing with threats before, during, and after they have occurred.

It is a discipline within the broader context of management consisting of skills and techniques required to identify, assess, understand, and cope with a serious situation, especially from the moment it first occurs to the point that recovery procedures start.

IN-HOUSE TRAINING

EuroMaTech is capable of conducting this training programme exclusively for your delegates. Please e-mail us on inhouse@euromatech.ae for further information and/or to receive a comprehensive proposal.

QUALITY CERTIFICATIONS & ACCREDITATIONS

EuroMaTech is proud to be associated with the following accreditation bodies:



The PMI® Registered Education Provider logo is a registered mark of the Project Management Institute, Inc.

PROGRAM OUTLINE

DAY 01

Psychology and Dynamics of Crisis and Emergencies

- The nature of crisis and emergencies
- Individual psychology under crisis and emergency conditions
- Collective psychology under crisis and emergency conditions
- Evolution and dynamics of crises and emergencies
- Crises and emergencies don't just work 8 hour days
- Tasks of leaders before, during, and after a crisis or emergency

DAY 02

Rational Decision-Making in Crisis, Emergencies and Pandemic Planning

- Instinct, intuition, and reason
- What is a pandemic?
- The influenza virus and how it spreads
- Why prepare for Pandemics? Cause and Effect
- Business Continuity plan
- Health and safety concerns
- Individual and collective Decision-Making
- Psychology & human behaviour, solutions to improve your Decision Making
- Delegation through mission-based leadership
- Structured hierarchical planning and operations

DAY 03

Leading Teams and Organizations

- Roles and responsibilities of leaders in crises and emergencies
- Crisis/emergency management organization
- Creating effective and efficient teams through rapid teambuilding
- Creating effective and efficient interagency cooperation and collaboration
- Organizational & team dynamics: morale, cohesion, mood, unity of purpose
- Principles of operational command and leadership

DAY 04

Solving the Problem: Managing the Crisis or Emergency

- Seeking cause & effect to solve problems, not blame or responsibility
- Creating and running a crisis/emergency Command Centre
- Elements of risk management: prevention, response, containment & recovery
- Principles of business continuity and crisis operations
- Information gathering and situational awareness
- Operational rhythm, routines, and information management

DAY 05

Ethical Factors in Crisis and Emergency Leadership

- Caring for subordinates and their families
- The leader's self-care
- Responsibilities to authorities, the public and/or victims
- Managing and leveraging Social Media
- After-action review and lessons learned processes
- Preparing for the next crisis or emergency

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✓	Date	Venue	Fee(\$)
	16 - 20 May 2021	Dubai	US\$ 4,950

*This fee is inclusive of instruction materials, documentation, lunch, coffee/tea breaks & snack. All Fees are subject to 5% Value Added Tax (VAT).**

Your Details

Name (Mr/Ms):

Position: Organisation:

Address:

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City / Country:

Telephone / Fax:

Mode Of Payment

Please find enclosed a cheque made payable to EuroMaTech

Please invoice me

Please invoice my company as follows:

Contact Name:

Company Name:

Address:



Training Seminars & Conferences

Documentation

High Quality material has been prepared by the Seminar Leader for distribution to delegates. In addition, a special note pad to facilitate note taking will be provided.

Certificates

A Certificate of Completion will be issued to those who attend & successfully complete the programme.

Schedule

Our Course timings commences at 08:30 and concludes at 14:00, followed by lunch on a daily basis.

Hotel Accommodation

EuroMaTech has negotiated special rates for a limited number of rooms in the hotel. Early registration will help to secure a room at the reduced rate.

Registration & Payment

Please complete the registration form on this page & return it to us indicating your preferred mode of payment. For Further Information, Contact Your Nearest EuroMaTech Office.

Cancellation Policy

Request for seminar cancellation must be made in writing & received at EuroMaTech three weeks prior to the seminar date. A U.S.\$250/- processing fee will be charged per delegate for each cancellation. Thereafter, we regret that we are unable to refund any fees due, although in such cases we would be happy to welcome a colleague who would substitute for you.

Disclaimer

EuroMaTech reserves the right to alter the content, location of the Seminar, or the identity of the speakers in case of events beyond our control.

***VAT Announcement:** The Government of UAE have introduced Value Added Tax (VAT) on goods and services from 01-January-2018. In compliance with the legislation issued by the UAE Government, we will be applying a 5% VAT on the fees for all our programs and services offered from January 2018 as applicable and stipulated in the FTA circulars.

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