

An Intensive 5-Day Training Seminar On

# The Effective Human Resources Administrator



# The Effective Human Resources Administrator

#### INTRODUCTION

The Effective Human Resources Administrator training course creates an opportunity for delegates update their knowledge and skills in HR Administration. Delegates will learn the various processes involved, the systems used, and the skills required to be successful in the HR Administrator role. They will explore numerous personnel activities ranging from recruitment interviews through training administration and performance appraisals – discovering the skills required and the role of the HR Administrator in the process.

Delegates will gain an insight of the HR Department and will have the opportunity to learn the latest methods that HR professionals use every day to build high performance teams. This will lead to confidence having had an overview of the HR department's main activities and methods of working.

#### **PROGRAMME OBJECTIVES**

- Describe the work and structure of a modern personnel (HR) department
- State why accurate and accessible HR records are essential
- Describe the steps involved in a recruitment campaign
- State the HR requirements for the induction of a new employee
- Describe the uses of different selection and recruitment tools
- · Help to plan and administer performance appraisals
- State the benefits of having an HR Strategy and long-term HR Plan

#### WHO SHOULD ATTEND?

- · Current Personnel (HR) Administrators
- HR and Training staff who wish to update their knowledge need to attend this valuable programme
- Line Managers considering a new career in HR and seeking a comprehensive overview of the department's role and activities

#### TRAINING METHODOLOGY

Mini-lectures, case studies, small group work, exercises and feedback will mainly be used to facilitate learning, including the opportunity of one-to-one sessions to test understanding or explore personal circumstances further with the tutor

#### **PROGRAMME SUMMARY**

The Effective Human Resources Administrator training course covers the full spectrum of Human Resource Administration – how and why Human Resource Departments are structured the way they are, the initial engagement processes, recruitment and selection, administration of employees and their development to legislation and company law and including dismissal procedures.



This activity has been pre-approved by the Human Resources Certification Institute (HRCI). Participants attending this training session are entitled to receive:

#### 25 General Recertification Credit Hours

The use of this seal is not an endorsement by the HR Certification Institute of the quality of the program. It means that this program has met the HR Certification Institute's criteria to be pre-approved for recertification credit.



Employee Assistance Certification Commission (EACC), an autonomous credentialing body established by EAPA to maintain and administer all aspects of the CEAP® program, has approved this course for 25 professional Development Hours (PDHs).

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# PROGRAM OUTLINE

#### **DAY 01**

### An Assessment of the HR Functions – Provision of Services

- Roles and Responsibilities of the Human Resources Administrator
- Typical HR department structures
- Centralised vs. distributed HR
- · The HR service centre concept
- · Where the department fits in the organisation
- · HR jobs and systems
- · Qualifications and professional study

#### **DAY 02**

### Working with Internal Clients and Role Assessments

- · Terms and Conditions of Employment
- · Rights and obligations of employers and employees
- · Health and safety
- · Complying with employment law
- · Job Analysis
- Developing Job Descriptions and Person Specifications
- · The use and application of Job Analysis information

#### **DAY 03**

# Human Resources Role in Recruitment and Selection

- HR Planning
- · Recruitment and selection processes
- · Recruitment sources and methods
- The Application and CV's
- · Assessment and development centres
- · General Ability/Aptitude tests
- Psychometric profiling
- · Reference checking and screening
- · Contracts and offers

#### **IN-HOUSE TRAINING**

EuroMaTech is capable of conducting this training programme exclusively for your delegates. Please e-mail us on inhouse@euromatech.ae for further information and/or to receive a comprehensive proposal.

#### **DAY 04**

### Assessment and Training and Development

- · Introduction to Training and Development
- · Training Administration
- · Induction and basic job training for new employees
- · The science of adult learning
- Learning styles
- · The Training co-ordinator
- · The Training cycle
- · Validation and Evaluation

#### **DAY 05**

# Managing Performance and Links to the Administration of Pay

- · Introduction to Performance Management
- · The Performance Appraisal
- · Administration requirements
- · Links to salary increase and bonus
- · The pros and cons of performance appraisals
- · Pay and reward, compensation and benefits
- Salary structures
- · Payroll administration
- Personal action planning

# QUALITY CERTIFICATIONS & ACCREDITATIONS

























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# The Effective Human Resources Administrator

<b>V</b>	Date	Venue	Fee(\$)
	22 - 26 Mar 2020	Dubai	US\$4,950
	29 Nov - 03 Dec 2020	Dubai	US\$4,950

This fee is inclusive of instruction materials, documentation, lunch, coffee/tea breaks & snack. All Fees are subject to 5% Value Added Tax (VAT).\*

Your Details				
Name (Mr/Ms):				
Position:	Organisation:			
Telephone / Fax:				
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<ul><li>□ Please find enclosed a cheque made payable t</li><li>□ Please invoice me</li><li>□ Please invoice my company as follows:</li></ul>	o EuroMaTech			
Contact Name:				
Company Name:				
Address:				

#### Documentation

High Quality material has been prepared by the Seminar Leader for distribution to delegates. In addition, a special note pad to facilitate note taking will be provided.

#### Certificates

A Certificate of Completion will be issued to those who attend & successfully complete the programme.

#### Schedule

Our Course timings commences at 08:30 and concludes at 14:00, followed by lunch on a daily basis.

#### Hotel Accommodation

EuroMaTech has negotiated special rates for a limited number of rooms in the hotel. Early registration will help to secure a room at the reduced rate.

#### Registration & Payment

Please complete the registration form on this page & return it to us indicating your preferred mode of payment. For Further Information, Contact Your Nearest EuroMaTech Office.

#### Cancellation Policy

Request for seminar cancellation must be made in writing & received at EuroMaTech three weeks prior to the seminar date. A U.S.\$250/- processing fee will be charged per delegate for each cancellation. Thereafter, we regret that we are unable to refund any fees due, although in such cases we would be happy to welcome a colleague who would substitute for you.

#### Disclaime

EuroMaTech reserves the right to alter the content, location of the Seminar, or the identity of the speakers in case of events beyond our control.

**\*VAT Announcement:** The Government of UAE have introduced Value Added Tax (VAT) on goods and services from 01-January-2018. In compliance with the legislation issued by the UAE Government, we will be applying a 5% VAT on the fees for all our programs and services offered from January 2018 as applicable and stipulated in the FTA circulars.

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