



EuroMaTech

Training Seminars & Conferences

An Intensive 5-Day Training Seminar On

Operations Management Masterclass

Translating Organisational Goals into Operational Performance Objectives

14 - 18 Sep 2020, London



 View Details

www.euromatech.com

An ISO 9001:2015
and ISO 29990:2010
Certified Company

Operations Management Masterclass

Translating Organisational Goals into Operational Performance Objective

INTRODUCTION

Operations form the base of every organisation, whether in manufacturing, service or non-profit industries. Today's competitive pressures have led to a sharper focus on operational efficiency, working capital management, and return on assets. Striving to achieve operational excellence is one of the most important contributors to an organisation's sustainable performance and growth.

Knowledge and expertise in operations management is an important requirement of personnel across all business functions and there is an increasing demand for operations management specialists in all types of organisations.

Participants attending this EuroMaTech training course will develop the following competencies:

- Align the voice of the customer with business strategy
- Understand core operational practices
- Understand the importance operational excellence
- Develop an operational excellence action plan
- Efficiently utilise resources by employing effective planning and controlling activities

WHO SHOULD ATTEND?

The Operations Management Masterclass training course is specifically developed for executives, superintendents, supervisors, team leaders, coordinators, officers and specialists responsible for:

- Operations
- Procurement / Purchasing
- Supply Chain / Logistics
- Production / Manufacturing
- Warehousing / Inventory
- Quality / R & D
- Projects
- Business / Process Improvement
- Plant / Utilities
- Applications
- Performance

PROGRAMME OBJECTIVES

This Operations Management Masterclass training course aims to enable participants to achieve the following objectives:

- Translate organisation goals into operational performance objectives
- Efficiently utilise resources by employing effective planning and controlling activities
- Understand what operational excellence is
- Recognise the significance of operations and how it fits in the customer supply chain
- Emphasise the importance of change
- Develop problem-solving skills in relations to managing operations

TRAINING METHODOLOGY

Delivered by a world-class subject matter expert in Operations Management, participants will increase their competencies through a variety of instructional methods, individual and team exercises, group discussions and specific team assignments covering the main topics presented in this EuroMaTech training course.

This is a highly interactive and competitive EuroMaTech training course where the participants will work and compete in team exercises; whereby all participants will grasp the essential elements of obtaining operational excellence.

PROGRAMME SUMMARY

The Operations Management Masterclass training course covers essential skills such as lowering labour costs, increasing efficiency and reducing waste. You will recognise the significance of operations and how it fits in the customer supply chain in relation to other business functions, such as human resources, purchasing, marketing, finance, etc. The training course emphasises the importance of change, facilitation of learning, cross-functional teamwork; and developing problem-solving skills in relation to managing operations so that optimal productivity and efficiency is achieved.

PROGRAM OUTLINE

DAY 01

Fundamentals of Operations Management

- What does Operations Management involve?
- The importance of Operations Management
- Key Processes and Terms of Operations Management
- Skills required of an Operations Manager
- The role and responsibilities of the Operations Manager

DAY 02

Principles of Operational Excellence

- Objectives of Operations Management
- Alignment of organisational operations and functional strategies
- Core Operational Principles
- Strategic Planning
- Operations Management – *Tools and Techniques*

DAY 03

Logistics and Supply Chain Management

- Managing the Supply Chain
- Location, capacity and layout strategy
- Materials management and strategy
- Inventory Management
- Manufacturing Information Systems (*MRP, MRP II, ERP*)
- Just-in-Time systems

DAY 04

Managing Quality and Service Delivery

- Lean thinking and six sigma
- Quality control and improvement
- Service Delivery System Design
- Process Flow Analysis
- Sales and Operations Planning (*S&OP*)

DAY 05

Business Process Management (BPM)

- The value and benefits of Business Process Management
- The principles of Business Process Management and how to apply them
- The strategic, tactical and operational considerations in a comprehensive BPM framework
- Process Problem Analysis
- Business Process Redesign (*BPR*)

IN-HOUSE TRAINING

EuroMaTech is capable of conducting this training programme exclusively for your delegates. Please e-mail us on inhouse@euromatech.ae for further information and/or to receive a comprehensive proposal.

QUALITY CERTIFICATIONS & ACCREDITATIONS

EuroMaTech is proud to be associated with the following accreditation bodies:



The PMI® Registered Education Provider logo is a registered mark of the Project Management Institute, Inc.

Operations Management Masterclass

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✓	Date	Venue	Fee(\$)
	14 - 18 Sep 2020	London	US\$5,950

*This fee is inclusive of instruction materials, documentation, lunch, coffee/tea breaks & snack. All Fees are subject to 5% Value Added Tax (VAT).**

Your Details

Name (Mr/Ms):.....
Position:..... Organisation:.....
Address:.....
.....
City / Country:
Telephone / Fax:

Mode Of Payment

- Please find enclosed a cheque made payable to EuroMaTech
 Please invoice me
 Please invoice my company as follows:

Contact Name:
Company Name:
Address:.....

Documentation

High Quality material has been prepared by the Seminar Leader for distribution to delegates. In addition, a special note pad to facilitate note taking will be provided.

Certificates

A Certificate of Completion will be issued to those who attend & successfully complete the programme.

Schedule

Our Course timings commences at 08:30 and concludes at 14:00, followed by lunch on a daily basis.

Hotel Accommodation

EuroMaTech has negotiated special rates for a limited number of rooms in the hotel. Early registration will help to secure a room at the reduced rate.

Registration & Payment

Please complete the registration form on this page & return it to us indicating your preferred mode of payment. For Further Information, Contact Your Nearest EuroMaTech Office.

Cancellation Policy

Request for seminar cancellation must be made in writing & received at EuroMaTech three weeks prior to the seminar date. A U.S.\$250/- processing fee will be charged per delegate for each cancellation. Thereafter, we regret that we are unable to refund any fees due, although in such cases we would be happy to welcome a colleague who would substitute for you.

Disclaimer

EuroMaTech reserves the right to alter the content, location of the Seminar, or the identity of the speakers in case of events beyond our control.

***VAT Announcement:** The Government of UAE have introduced Value Added Tax (VAT) on goods and services from 01-January-2018. In compliance with the legislation issued by the UAE Government, we will be applying a 5% VAT on the fees for all our programs and services offered from January 2018 as applicable and stipulated in the FTA circulars.

Contact Us:

U.K. Office:

109 Mount Pleasant
Liverpool L3 5TF, United Kingdom
Telephone: +44 151 709 7100
Fax: +44 151 709 7181

Middle East Office:

P.O. Box 74693
Dubai, United Arab Emirates
Telephone: +971 4 4571 800
Fax: +971 4 4571 801

Email Address:

info@euromatech.ae

Website:

www.euromatech.com



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