An Intensive 5 - Day Seminar On

Mastering Team Leadership Skills

09 - 13 Sep 2019, London
25 - 29 Nov 2019, Kuala Lumpur

EuroMaTech is proud to be associated with the following accreditation bodies:

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INTRODUCTION

Teams have been around for as long as anyone can remember and there can be few organisations that have not used the term in one sense or another. It is common to hear of management teams, production teams, service teams or even whole organisations being referred to as teams. Employers stress the importance of employees working as a team and advertise for staff with the ability to work in such a way. In a general sense people talk of teamwork when they want to emphasise the virtues of co-operation and the need to make use of the various strengths of employees. However many teams underperform and this causes major problems for the organisation, and therefore the team leader. The Mastering Team Leadership Skills training course is designed to focus on –

- Enhance your team leadership skills
- Motivate and manage your people for effective accomplishment
- Deal effectively with conflict in a team
- Build a high performance team
- Obtaining success through dynamic team development

WHO SHOULD ATTEND?

- New members of the management team
- Team leaders interested in further management development
- Managers seeking to enhance their skills in leading teams
- Team leaders who wish to build high performance teams as part of their personal and organisational development

TRAINING METHODOLOGY

Participants will learn by active participation during this EuroMaTech training course through the use of individual exercises, questionnaires, team exercises, training videos and discussions of ‘real life’ issues in their organizations.

PROGRAMME OBJECTIVES

- Recognize the difference between ineffective and effective teams
- Study the different team player styles and their impact
- Devise a strategy to manage the team through the stages of development
- Discover techniques for improving their personal performance as a team leader
- Examine the art of motivating employees
- Consider methods of dealing with conflicts between team members
- Review strategies for handling difficult people

PROGRAMME SUMMARY

This Mastering Team Leadership Skills training course covers all the essential skills necessary to be an effective team leader. There will be discussions of the special requirements of being a team leader as opposed to a traditional manager. This EuroMaTech training course will concentrate on all of the factors essential to the building of a high performance team. It will also highlight obstacles to team development and methods for overcoming these obstacles. In particular there will be an emphasis on dealing effectively with both team member conflict and poor performing team members. All participants will leave the training course with ideas they can immediately implement in their work environment.
PROGRAMME OUTLINE

DAY 01
BUILDING A HIGH PERFORMANCE TEAM
- The Goals of Teamwork
- High Performance Team Masterplan
- Identifying Effective Team Behaviours
- Identifying Ineffective Team Behaviours
- Understanding Team Player Styles
- Overcoming Obstacles to Effective Teams

DAY 02
LEADING DIFFERENT TYPES OF TEAMS
- Employing Teams
- Creating Virtual Teams through Technology
- Overcoming Resistance to Teamwork
- Meeting Team Performance Challenges
- Understanding the Stages of Team Development
- Essential Skills for Team Leaders

DAY 03
SELF MOTIVATION AND DEVELOPMENT
- Harnessing the Power of Your Abilities
- Choosing Empowering Beliefs and Values
- Building Your Self Confidence
- Maintaining a Positive Attitude
- Strengthening Determination and Commitment
- Turning Ideas into Action

DAY 04
DEALING WITH TEAM CONFLICT
- Understanding the Causes of Conflict
- Conflict Mode Instrument
- Dealing with Different Learning Styles
- Managing Conflict Effectively
- Obtaining the Benefits of Productive Disagreement

DAY 05
DEALING WITH DIFFICULT TEAM MEMBERS
- Types of Difficult People
- Adopting an Assertive Approach
- Models for Effective Counselling
- Managing the Difficult Team Member
- Dealing Appropriately with Personal Criticism

In-House Training
EuroMaTech is capable of conducting this training programme exclusively for your delegates. Please e-mail us on inhouse@euromatech.ae for further information and/or to receive a comprehensive proposal.
Mastering Team Leadership Skills

<table>
<thead>
<tr>
<th>DATE</th>
<th>VENUE</th>
<th>FEE ($)</th>
</tr>
</thead>
<tbody>
<tr>
<td>09 - 13 Sep 2019</td>
<td>London</td>
<td>US$5,950</td>
</tr>
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<td>Kuala Lumpur</td>
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</tbody>
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This fee is inclusive of instruction materials, documentation, lunch, coffee/tea breaks & snack. All fees are subject to 5% Value Added Tax (VAT).*

YOUR DETAILS

Name (Mr/Ms): ...........................................................................................................................................................................................................................
Position: Organisation: ..........................................................................................................................................................................................................
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City / Country: ..........................................................................................................................................................................................................................
Telephone / Fax: ......................................................................................................................................................................................................................

METHOD OF PAYMENT

☐ Please find enclosed a cheque made payable to EuroMaTech
☐ Please invoice me
☐ Please invoice my company as follows:
Contact Name: ...........................................................................................................................................................................................................................
Company Name: .....................................................................................................................................................................................................................
Address: ..................................................................................................................................................................................................................................

SEMERN DETAILS

Documentation
High Quality material has been prepared by the Seminar Leader for distribution to delegates. In addition a special note pad to facilitate note taking will be provided.

Certificates
A Certificate of Completion will be issued to those who attend & successfully complete the programme.

Schedule
07:30 – 08:30 Welcome
08:30 – 10:15 First Session
10:15 – 10:30 Coffee Break
10:30 – 12:15 Second Session
12:15 – 12:30 Coffee Break
12:30 – 14:00 Third Session
14:00 – 15:00 Lunch
15:00 – 16:00 Open Session

Hotel Accommodation
EuroMaTech has negotiated special rates for a limited number of rooms in the hotel. Early registration will help to secure a room at the reduced rate.

Registration & Payment
Please complete the registration form on this page & return it to us together with your cheque made payable to EuroMaTech.

For Further Information, Contact Your Nearest EuroMaTech Office:

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EASY WAYS TO REGISTER

Telephone: +971 4 4571800 to provisionally reserve your place.
Fax your completed registration form to: +971 4 4571801
E-mail to us: info@euromatech.ae
Complete & return the booking form with cheque to EuroMaTech P.O.Box 74693, Dubai - U.A.E.

Cancellation Policy

Request for seminar cancellation must be made in writing & received at EuroMaTech three weeks prior to the seminar date. A U.S.$250/- processing fee will be charged per delegate for each cancellation. Thereafter, we regret that we are unable to refund any fees due, although in such cases we would be happy to welcome a colleague who would substitute for you.

Disclaimer

EuroMaTech reserves the right to alter the content, location of the Seminar, or the identity of the speakers in case of events beyond our control.

*VAT Announcement: The Government of UAE have introduced Value Added Tax (VAT) on goods and services from 01-January-2018. In compliance with the legislation issued by the UAE Government, we will be applying a 5% VAT on the fees for all our programs and services offered from January 2018 as applicable and stipulated in the FTA circulars.